

### **VitroScreen s.r.l. considers of the utmost importance the need to pursue continuous improvement through organizational and management processes.**

VitroScreen s.r.l., aware of the extreme importance of customer satisfaction, the preservation and protection of the environment and the protection of the personnel's health and safety, is committed to the following actions:

- ensure to the Customer, and consequently to the final consumer, that all laboratory analyses and tests performed be such as to demonstrate the safety of the products and to guarantee compliance with legal standards and Regulatory Guidelines of the results obtained.
- ensure customer satisfaction by committing energy, skills and resources to meet customer's legitimate expressed and unexpressed needs;
- ensure compliance with all points of the UNI EN ISO 9001 and UNI CEI EN ISO 13485 standards that are involved in the certification scope;
- ensure the continuous improvement of management and production processes;
- ensure the growth and development of the Company while maintaining adequate profitability and long term financial sustainability;
- ensure the satisfaction of the team members by encouraging professional growth and fostering a spirit of initiative.

### **VitroScreen s.r.l. also intends:**

- to scrupulously comply with all environmental and health and safety laws and regulations;
- with reference to the chemical and biological substances necessary for the finalization of tests and research and the maintenance of its Laboratory, to choose, whenever possible, those which are less dangerous for people and the environment, scrupulously control their consumption, and manage them in such a way as to prevent both the exposure of team members and discharges or spills harmful to the environment;
- to contain and/or reduce the noise produced by its facilities, limiting as much as possible the exposure of workers and the emission of noise into the internal/external environment;
- to avoid waste and unnecessary consumption of energy and natural resources, including water;
- to assess in advance new processes, technologies, activities and services in order to correctly identify the team members' health and safety and environmental aspects and effects; furthermore, to ensure their control, also for the purpose of improving environmental performance;
- to ensure management involvement in the environmental and team members' health and safety policy and objectives;
- to ensure that the team members are be made aware of environmental and safety commitments, that they be involved in pursuing them, and be educated and trained to adopt behaviors consistent with these commitments;
- to adopt the best emergency prevention and control techniques and procedures;
- to periodically review the policy and application of the system to assess its correctness and effectiveness with a view to continuous improvement;
- to pursue an open and constructive attitude towards the public, users, public authorities, and other interested parties.

The primary objective therefore remains the dissemination of our policy to all persons working for or on behalf of the organization and making it available to the public and to all stakeholders.